



Outsource Advantage Dental Lab

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DOMESTIC SHIPPING POLICY: CLIENT RESPONSIBILITY FOR ONE-WAY SHIPPING

Purpose

This policy outlines Outsource Advantage Dental Lab's procedures regarding client responsibility for shipping costs on domestic orders sent to our lab.

Policy Overview

For all domestic orders, clients are responsible for covering the shipping costs to send their items to Outsource Advantage Dental Lab's lab for service, production, or assessment. Return shipping costs from our lab back to the client will be covered by Outsource Advantage Dental Lab unless otherwise specified in a separate agreement.

Policy Details

One-Way Shipping Responsibility

Clients are responsible for arranging and paying for shipping to send their items or materials to Outsource Advantage Dental Lab's lab location. This includes selecting the preferred carrier and shipping method based on their needs and urgency.

Shipping Instructions and Labeling

Please include all necessary documentation, including any order forms, job sheets, or service details.

Ensure items are packaged securely to prevent damage during transit.

Clearly label packages with our lab address and any applicable reference numbers provided by Outsource Advantage Dental Lab.

Insurance and Tracking

We recommend clients select a shipping service that includes tracking and insurance to ensure packages arrive safely and can be monitored during transit. Outsource Advantage Dental Lab is not responsible for any items lost or damaged en route to our lab.

Return Shipping

Once services are complete, Outsource Advantage Dental Lab will cover the cost of return shipping to send items back to the client, unless otherwise agreed upon. The client will receive tracking information upon dispatch.

Acceptance of Policy Terms

By submitting items to Outsource Advantage Dental Lab's lab, clients acknowledge and accept the terms of this shipping policy.

Contact Information

For questions or assistance regarding this policy, please contact us at questions@outsourceadvantagedentallab.com.